



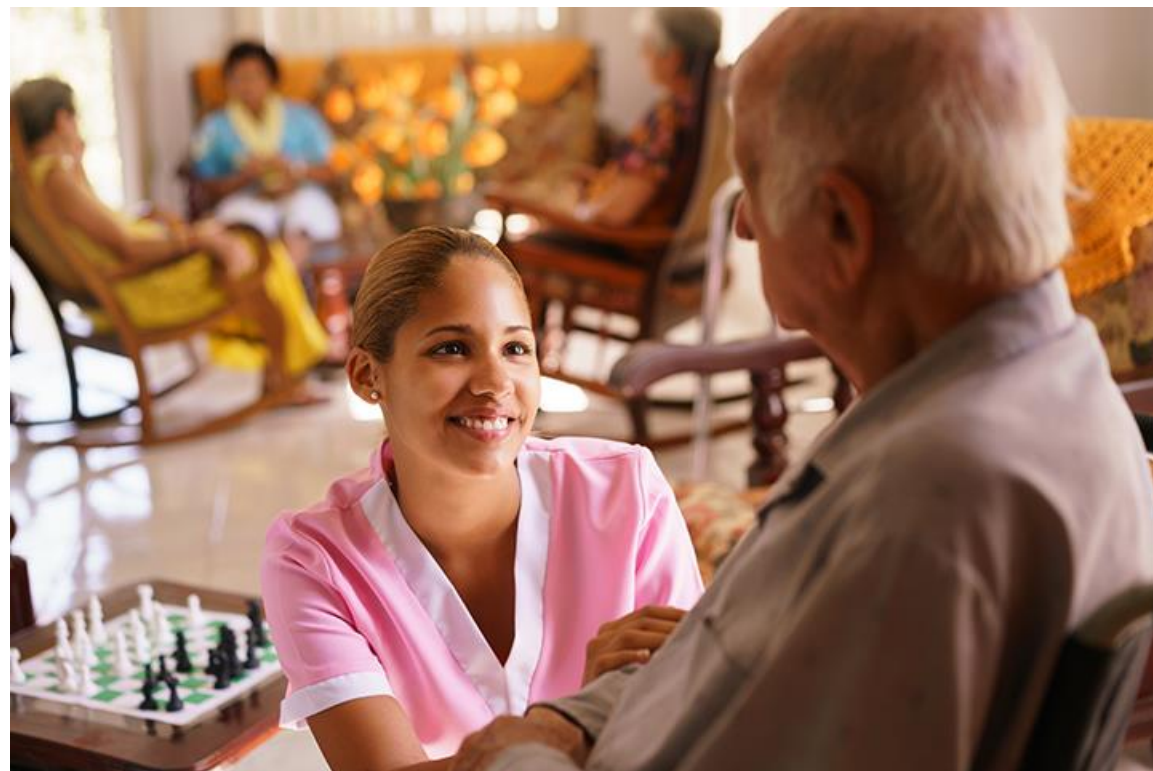
Billing Training

November 2018

Medicare Plan Statement

Longevity Health Plan is a Medicare Advantage Plan designed to improve care for Healthcare residents. The product offered by The Plan is:

- Institutional/Institutional Equivalent Special Needs Plan (ISNP)—designed for residents who functionally and medically meet a nursing facility level of care



Supplemental Benefits



1 Routine Eye Exam (bi-annually)



Eyewear up to \$105 (every 2 years)



Hearing Aids up to \$1,300 (every 3 years)



IL Only – 1 preventive oral exam, cleaning and x-ray every year + up to \$400 for other dental services



1 Glaucoma test (annually)



4 routine foot care visits per year



Hearing Exams – 1 routine exam and hearing aid fitting every 3 years



Non-Emergency Transportation – 18 one-way trips annually

Claims Submissions

Longevity Health Plan follows all Medicare guidelines in regard to timely filing requirement (12 months from date of service)

- Cannot bill future dates of service
- Bill Longevity Health Plan as you would bill Medicare in 30 day increments

Acceptable claim forms:

- CMS 1500 for Professional Claims
- UB04 for Facility Claims

Claims can be submitted via paper, EZNet or EDI

Paper Claims Mailing Address:

Longevity Health Plan

PO Box 908

Addison, TX 75001-0908

Because your care matters.

[LongevityHealthPlan.com](https://www.LongevityHealthPlan.com)



Billing Resources: EzNET

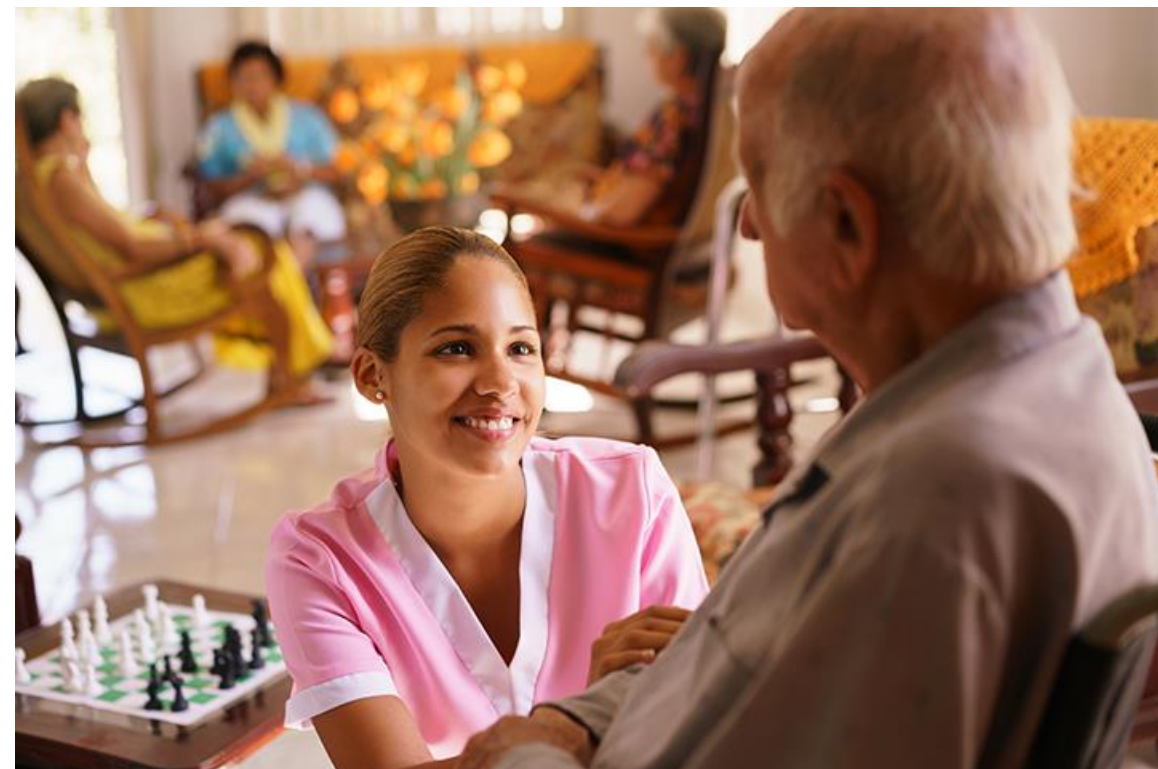
Functionality:

- Member Eligibility Lookup
- Authorization/Referral Submittal & Inquiry
- Claims Submittal & Inquiry

User Guide & Training Video available on home page

- <https://planprovportal.align-360.com/EZ-NET60/ConfigFiles/EZ-NET%20User%20Guide.docx>

Monthly provider trainings offered on the last Friday of each month at 12:30 PM EST



Billing Resources: Electronic Billing

- Claims can be submitted directly through our clearinghouse or through your current system. You can also receive payments electronically, but you need to sign up! Here is how:
 - EDI Customer Support: 1-888-635-0009, Option 2
 - Website: <http://exchangeedi.com/quick-links>
 - Obtain Companion Guide and Enrollment Form from the Longevity Health Plan website
 - Payer ID:
 - Longevity IL: LIL01
 - Longevity NY: LNY01



Payment Schedule

- Longevity Health Plan runs a bi-weekly payment cycle
- 835s, RAs and Payments will be sent within 30 days of claim received date per Medicare requirements for all claims paid or denied with explanation of status
 - *Interest will be paid if a clean claim received is not paid within 30 day time frame
- Explanation of Benefits will be provided to all members



Reminders

UM and Provider Services Representatives can be reached at:

Longevity Health Plan of New York

1-888-885-7337; TTY 711

Fax: 1-888-885-7721

Longevity Health Plan of Illinois

1-888-886-9770; TTY 711

Fax: 1-888-886-7672

Helpful provider information is always available on the Longevity Health Plan website



Thank you



LONGEVITY
HEALTH PLAN