



PruittHealth Premier

Billing Training

PruittHealth Premier HMO

Medicare Advantage

- Contracted with CMS to provide full Medicare Benefits (Parts A, B, D) to Members
- Paid monthly by CMS to provide benefits
- Annual contract with CMS
- Members have all Medicare rights and protections
- Does not include Medicaid benefits

Institutional Special Needs Plan

- Institutional Special Needs Plan
- Enrollment restricted to MA-eligible individuals who, for 90 days or longer, require care or are expected to need the level of services provided in an LTC, SNF, NF, ICF and/or inpatient psychiatric facility
- PHP is currently for residents of contracted PruittHealth nursing facilities

Statement of Medicare Benefits

PruittHealth Premier HMO SNP is a Medicare Advantage Institutional Special Needs Plan designed to improve the care for the residents living in one of our contracted Nursing Facilities. Our Members are all institutionalized Medicare beneficiaries who live in a Nursing Home for 90 days or longer.

We are a **provider-owned plan**, with strong local roots and a commitment to our Georgia Members and the network of physicians, hospitals, and other healthcare professionals who take care of our Members. Let us know if you see things that we are doing well, have ideas for improving our plan, or notice areas where we need to do better.

Supplemental Plan Coverage

The PruittHealth Premier I-SNP includes all of the benefits that traditional Medicare covers and Medicare Part D benefits.

Additional Benefits include:

SNF	\$0/day for days 1-100 No prior hospital stay required.
PCP	\$0 copay
Vision	\$0 copay for exams and hardware \$225 hardware limit per year
Non ER Transport	\$0 copayment 24 one-way trip limit/year
Hearing	\$0 copay for routine exams Up to \$1250 every two years for hearing aids
Podiatry	\$0 copay for non-Medicare covered services 6 supplemental visits per year
Over-the-counter drug card	\$15/month

PruittHealth Premier Utilization Management Process

- **Prior authorization is required for all elective admissions to the Acute Setting.**
 - Notification of emergency admission is required for Admission to Acute Setting with 24 hours of admission.
- **We do not require prior notification for emergency admissions.**
- **Authorizations can be requested via:**
 - EZNet Provider Portal
 - Faxing the Plan UM Department
 - 1-800-489-9518
 - Calling Plan UM Department
 - 1-844-224-3659 (extension 3)

PruittHealth Premier Claims Submissions

- **PruittHealth Premier follows all Medicare guidelines in regard to timely filing requirement (12 months from date of service)**
 - Cannot bill future dates of service
 - Bill PruittHealth Premier as you would bill Medicare in 30 day increments
- **Acceptable claim forms:**
 - CMS 1500 for Professional Claims
 - UB04 for Facility Claims
- **Claims can be submitted via paper, EZNet or EDI**
- **Paper Claims Mailing Address:**

PruittHealth Premier
PO Box 908
Addison, TX 75001-0908

Billing Resources: EZNet

Functionality:

- Member Eligibility Lookup
- Authorization/Referral Submittal & Inquiry
- Claims Submittal & Inquiry

User Guide & Training Video available on home page:

<https://planprovportal.align-360.com/EZ-NET60/login.aspx>

Monthly provider trainings:

Offered on last Friday of each month at 12:30 PM EST

Billing Resources: Electronic Billing

- Claims can be submitted directly through our clearinghouse or through your current system. You can also receive payments electronically, but you need to sign up!
- **Sign Up for Electronic Billing:**
 - EDI Customer Support: 1-888-635-0009, Option 2
 - Website: <http://exchangeedi.com/quick-links>
 - Obtain Companion Guide and Enrollment Form from the PruittHealth Premier website (<https://pruitthealthpremier.com/providers-partners/#Cuarto>)

Payment Schedule

- PruittHealth Premier runs a bi-weekly payment cycle
- 835s, RAs and Payments will be sent within 30 days of claim received date per Medicare requirements for all claims paid or denied with explanation of status
 - *Interest will be paid if a clean claim received is not paid within 30 day time frame
- Explanation of Benefits will be provided to all members

Reminders

UM/Prior Authorization Department can be reached at:

Phone: 1-844-224-3659 (extension 3)

Fax: 1-800-903-0271

PruittHealth Premier Provider Services Representatives can be reached at:

1-844-224-3659 (extension 4)

Helpful provider information is always available on the PruittHealth Premier website: www.pruithhealthpremier.com



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