

ATTENTION NHC ADVANTAGE HEALTH PLAN PROVIDERS:

February 7, 2022

As of February 1, 2022, the state of Missouri has declared a state of emergency in response to the severe winter storms forecasted.

The following accommodations for NHC Advantage Health Plan members will be in place for the duration of the state of emergency:

- Members may receive Part A/B and supplemental Part C plan benefits at non-contracted facilities. Part A/B benefits must still be furnished at Medicare certified facilities.
- All required referrals are waived in full.
- Plan approved out-of-network cost sharing is reduced to the in-network cost share amounts
- The 30-day notification requirement to inform enrollees of all the changes that would benefit them (like the reduction of cost sharing and authorization waiving) is also waived.

This declaration will be in effect as of February 1, 2022. If no further notice is given, it will expire on March 3, 2022.

If you have any questions, please contact the Provider Services number: 1-844-854-6886.

Thank you for being a valued partner.

NHC Advantage is an HMO I-SNP with a Medicare contract. Enrollment in NHC Advantage depends on contract renewal. NHC Advantage complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.